

What is the latest firmware for my Kentix product?

Devices that have already been delivered with a pre-installed version of KentixONE can be updated to the latest version after downloading the update file.

Update files are available on the Kentix homepage. If a KentixONE plan has been activated, the "Update" function in the software can be used for the update. This function also offers the option of updating devices automatically.

Two software update channels are available, which differ in scope:

- Stable: All previous features are retained and the software will continue to be maintained.
- Latest: Provides new features, usually in conjunction with a KentixONE plan.

By using updates from the Latest Channel, users without an existing KentixONE plan do not suffer any disadvantages in terms of functionality compared to the stable version.

To update devices with older firmware versions than KentixONE, a compatibility check is required. This check can be carried out using the serial number of the devices.

The serial number contains the year and month of manufacture.

12ab4567xy890

The digits a and b stand for the year of production, whereby the numbers are rotated.

Example:

a=1, **b=2**

12 rotated results in 21

This device is from the year 2021.

The same applies to x and y.

Example:

x=1, **y=0**

Results in 10, rotated= 01.

This device was therefore produced in January 2021.

Compatible with KentixONE are:

Access Manager

KXP-16-LAN: from 07/2018

MultiSensors

KMS-LAN: from 01/2018

KMS-LAN-RF: from 01/2018

Alarm Manager Basic and Pro

KAM: from 01/2018

After updating one or more devices to KentixONE, devices with earlier versions of the Kentix firmware are no longer supported. Until they are replaced by new hardware, they can continue to be operated in standalone mode or in master-slave mode by devices with the same firmware versions.

Wall readers and DoorLocks are always compatible.

If the AccessManager used for control is not compatible, these devices can continue to be operated on the latest generation of hardware.

When selecting replacement devices for AccessManager radio, the compatible radio technology must be taken into account (radio or BLE).

The KKPT-Touch keypad is no longer supported in Kentix ONE. WallReaders KXC-WAx in combination with an [AccessManager](#) are possible replacements.

Versions 6 and 7

All devices that were not delivered with versions lower than 6.x are compatible with these versions.

The connection to Kentix ONE GO or Kentix 360 as an online service offered in these versions is no longer supported. In order to continue using the service, the devices must be updated to KentixONE 8.x or replaced with KentixONE 8.x compatible devices.

Versions 5 and older

Devices with these software versions cannot be updated to newer versions.

The installation of this software on Kentix devices is the responsibility of the user. The software corresponds to the final scope of functions at the time of publication. There is no further development or maintenance of the software and hardware on this platform.

Kentix does not assume any warranty for the function.

The following firmware versions are available for these devices:

KAM-PRO-BASiC V1 (ControlCenter):

https://transfer.kentix.com/legacy/KAM-PRO_05_71_00.zip

KMS-LAN/LAN-RF V1:

https://transfer.kentix.com/legacy/KMS-LAN_05_63_02.zip

KMS-RACK:

https://transfer.kentix.com/legacy/KMS-RACK_05_61_00.zip

KXP-2-RS 2.04.01:

https://transfer.kentix.com/legacy/KentixDoorLock-KXC-WA3_02_04_01.zip

KXP-16-RF 2.04.01 (V1+V2):

https://transfer.kentix.com/legacy/KentixDoorLock-KXP-16_02_04_01.zip

KXP-16-RF 7.01.02 (V1+V2):

https://transfer.kentix.com/legacy/KentixDoorLock-KXP-16_07_01_02.zip