

All users created in the system are displayed in a table under this menu item. New users can be added or edited in the table at any time. You can also use the search function to search for a specific user name. In addition, various filters are available, e.g. to display only users with administrator rights.

The users created in the system can be exported as a CSV file. It is also possible to import users via a CSV file.

Mass editing of users

KentixONE offers the option of changing different settings for different users at the same time. This is helpful if, for example, a new alarm group is to be assigned to several users. To do this, all users to be edited are selected and edited using the edit icon below the table. The selected settings can be set for all selected users individually (Edit) or via a central input field for all users simultaneously (Overwrite).

Manage KentixONE-GO access

As soon as KentixONE-GO has been activated on the device, each user can be granted individual access.

After clicking on the KentixONE-GO icon, a window appears in which the user's e-mail address is stored. An invitation to the KentixONE-GO service will be sent to this address. The user must confirm the invitation to activate access.

The invitation can only be sent to the e-mail address that is assigned to the user in KentixONE.

As soon as the invitation has been sent, the user's KentixONE-GO icon is highlighted in green.

Account settings

To be able to create a user, at least the user name, the full name and the user group must be configured.

To access the web interface of a KentixONE device, the user requires a password with which he can log in in combination with the user name.

An e-mail address can be configured to receive notifications from the system by e-mail. Configuring an e-mail address does not automatically activate notifications via this channel. To do this, the corresponding authorizations must be set in the "Notifications" category.

A user always requires one of the three available permission levels. As a standard user, he has a user group that determines his authorizations in the web interface, as well as alarm groups and access profiles assigned to him. Access and display of logbooks and the Detail View are restricted to these. An administrator has unrestricted access to the system and can use all functions of the web interface. A guest user does not have access to the web interface and the monitoring functions. This permission level is intended for users who are only to use the access functions.

The assigned alarm groups allow a user to see these alarm groups and their subordinate devices in the Detail View. With the appropriate authorization from the user group, he can arm and disarm the alarm groups and acknowledge alarms.

The access profiles define when a user may open which DoorLocks. This applies to openings via RFID transponder, remote opening and via the KentixONE-GO app.

A user account can be activated or deactivated both manually and automatically. For automatic activation or deactivation, simply enter the relevant date and time.

Notifications

For each user, you can specify the notification channel via which the various alarm types are signaled.

Each of the five alarm types has its own configuration options for its notification. For both alarms (red frame) and warnings (yellow frame), you can specify which notification channel is to be used.

Email notification is available on all KentixONE devices, but requires a configured SMTP server or an active KentixONE-GO subscription.

For devices with an active SIM card, which is possible with SiteManager and AlarmManager, notification via SMS can also be configured. A cell phone number must be entered in the "General" category.

If you have an active KentixONE-GO subscription, you also have the option of receiving push notifications. To be able to use this service, the KentixONE-GO app must be installed and the corresponding system configured.

Billing

Here you can select which invoices a user receives. Invoices contain the consumption and costs of defined SmartMeters and SmartPDUs at defined tariffs. These can be configured in the menu under SmartPDU/Billings. By default, statements are sent by e-mail.

General

Additional user information and authorizations are configured in this category.

The user needs a telephone or cell phone number to receive SMS notifications from the SiteManager or AlarmManager. This must be entered in the format +49

If DoorLock-WAx with a numeric keypad are used in the system and PIN authentication is active, a PIN can be assigned to a user. The required length of the PIN depends on the setting under Configuration/Security.

To ensure that doors can be opened even in the event of a communication failure between DoorLocks

(battery-operated only) and AccessManagers, the user can be assigned emergency access. If a DoorLock cannot reach its AccessManager, this means that no access evaluation can take place. Users with emergency access can still open the door in this case. As this is purely a security function, it is recommended that this authorization is only granted to selected users. Please note: Emergency access is only transferred to the door locks when the first booking is made after the user has been saved.

The transponder ID is the ID of the RFID transponder with which the user can book at DoorLocks. If no transponder ID is stored, doors can only be opened via remote opening or the app.

If the user is to be able to arm and/or disarm alarm groups, the corresponding authorization must be set.

API access

An API Bearer token is assigned to each new user created in the system. This token is used for authorization for the KentixONE SmartAPI (Application Programming Interface).